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MJ The Critter Sitter Pet Sitting & Dog Walking

Once you've hired a professional pet sitter you'll never want to board your pet again.

Question: What does a Professional Pet Sitter do?

A. Pet owners know that their pets are most happy in their own home. When you go on vacation, have a business trip, work late, or an unexpected emergency, why not keep them where they are most comfortable and happy? I will be there to keep them on their normal routine, feeding schedule, potty break and walking schedule and they will be sleeping in their own favorite spots. Plus they get the TLC they deserve!!!

Hiring a professional pet sitter also has other benefits. I always make sure your pet is happy, comfortable and safe. I'm sure you will notice upon your return that your pet is happy and relaxed. You will never want to board your pet again.

I also offer services along with your pet sitting service to help deter crime to your house. I will bring in mail, rotate blinds/curtains, water plants, turn lights off and on and other minor household tasks that will give your house that lived in the look. Your pet/s and home will be in good hands.

Question: How does your pet sitting service work?

A. I come out to your house and meet with you and your pet. This is a free consultation. I will learn about your pet including routines, feeding, and other care. Once you have become a client with me I am always just a phone call or email away.

Question: What types of animals do you care for?

A. I will take care of most small animals with the exception of reptiles and any animal that might pose a danger to me. I have experience with dogs, cats, rabbits, guinea pigs, hamsters, fish, gerbils, and other species.

I will not under any circumstance care for an animal with a history of fighting, biting, or attacking people. If your pet is not friendly or appears aggressive towards me on the consult I will not be able to care for your pet.

Question: Will you be able to board my pet?

A. At this time I am not able to board pets in my home.

Question: What is a mid-day dog break and how does it benefit my pet/s?

A. Many pet owners work long hours and are unable to make it home to let their pet outside during the day. It also gives the pet owner the option of not having to try and get home on their lunch break or maybe you would like to go out or have an errand to run after work. This saves you the time from having to come home first. High energy pets may need a mid-day break to help them be more relaxed when their owner returns home, crated dogs and puppies have a chance to get out stretch, go potty and elderly pets need to get out too their bladders are not as strong as when they were younger and they need to get out more often. Please check out my [dog walking](#) page for more information on mid-day dog walks and potty breaks.

Question: What is the cost and length of time of your service?

It depends on the type of service you choose to use and how many and type of pet/s you have. Please check out the service page would pertain to your pet needs:

Walking and Pet Sitting

rates are competitive, but you will have the peace of mind knowing that your pets and home are being cared for while you are away and your pet/s are happy and comfortable. Plus your pet will be happily waiting for you when you return. You don't have to worry about that extra trip to pick them up or worry if your running late and won't be able to make it to the kennel or boarding facility because they are so close.

Question: How will I know that you were really there to care for my pet?

I provide daily report cards for each visit I make and I will write down how your pet did, the time/s I was there, and any other information that I might have for you. I don't ever assume that a neighbor or hidden camera might be watching us. I pride myself in the quality of service I provide for your pets and always treat them the way I would treat my own pets and also on how I would want someone else to care for them.

Question: How many visits a day do you provide?

It depends on the type of service you are looking for. For dogs, I would recommend a minimum of 2 visits a day for pet sitting and 1-2 for vacation visits. Three visits a day is the most requested especially if you have a puppy or elderly dog. I start pet sitting/vacation visits at 7:00 a.m. and go until 9:00 p.m. a visit before or after these times are charged an additional \$3.00 per visit. For mid-day dog walks and 1-2 visits are recommended. Depending on your dogs needs.

For other animals, I do a minimum of one visit per day. I will not do every other day. I have to see your pet atleast once every 24 hours. An emergency can happen in that one day we skip. Your pet could get trapped somewhere, get sick, etc. it's just not safe to skip days. Small and little things can easily turn into something bigger. I am a professional pet sitter and your pets safety is a priority to me. I make sure they have plenty of food and water and if your cats are anything like my cats used to be they want a clean litter box

Are you insured and do you provide references?

I am insured with Pet Sitters Associates, LLC If you would like I will gladly provide proof of my insurance. I also provide references from clients I have worked with and I also provide my resume.

What happens when I get back from my trip?

I will give you a phone call letting me know that you have arrived home and that your pets are now in your care. If I do not hear from you within the expected return I will call you and if I'm unable to reach you I will make a visit to your house to make sure your pet/s are safe and sound. **CHARGE YOU FOR THIS VISIT, EVEN IF YOU ARE HOME SO PLEASE LET ME KNOW AS SOON AS YOU ARRIVE**

I will be on hand when you open and we don't want our pet/s left alone in the event that you are delayed or in an accident. I am dedicated to the well being of your pets and consider them as a member of my family. I love my job and take it very seriously.

Are you comfortable with the people coming to my home?

I am a family person which includes my husband and two boys ages 7 and 3. I am the number one caregiver for your pets. My husband will help me and I like him to have an idea of my routine for safety reasons. I would be the only one caring for pets that need medical care, or emergency care. My husband is basically a back up for dog walks, and potty breaks. 99% of the time It will be me caring for your pet. My boys are helping me with meeting all the animals I care for. They are well behaved and have grown up with 2 large dogs and have had cats. We have 3 cats and 2 dogs. Our family is dedicated to providing and pride ourselves on the fact that we do provide top quality care to all of our clients. Your pet will have the peace of mind knowing us and knowing that it will be a familiar face taking care of them each time.

I am currently in the process of hiring someone to help me with my business since I am getting busier. All potential employees are subject to a background check, and must have 3 excellent references.

Should I be expected to leave a tip ?

It is something that is totally up to you. If you decide to leave a tip thank you we do appreciate it!!

er policies?

[page](#)

a meeting each time I hire you or renew a monthly contract?

your information on file. A quick phone call or email to me is all you need to continue or book a service.

to set up a service with you?

I check my emails very often. You can also try me on my cell phone 612-807-7850 but I am often busy. As a client you will have my home phone number. If you are a current client and need a last minute service I will be available on my cell.

ce and what if I have to cancel?

at my initial visit. Payment must be paid for at that time. After you are a client you can leave payment on your kitchen counter the credit/debit cards can be used online with Paypal. I do prefer checks or cash. Paypal does charge me a fee when I use their

RETURNS!! All services require a 24 hour cancellation. You will be charged 50% of your service if we are not notified within 24 hours. This results in loss of income for me and extra paperwork. So please give me as much notice as possible so that I might be able to

er go to dog parks?

The time you pay for is time spent with just your pet/s (I do walk dogs together in the same family) and I do not take dogs to dog parks. I do not take dogs into a fight or getting an illness, fleas, etc. from another pet.

ing of oral and/or topical medications. If you choose a service that it is not included I charge a small fee of \$2.00 to give

oliday and not per visit. Check out my [policies page](#) for a list of Holidays.

ersonal information safe?

ersonal information is kept confidential, I do not share or trade information with anyone under any circumstances.

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